

WHEREAS, 9-1-1 is nationally recognized as the number to call in an emergency to receive immediate help from police, fire or EMS; and

WHEREAS, Sedgwick County Emergency Communications responds to more than 457,000 9-1-1 calls each year, or approximately 1,250 calls per day; and

WHEREAS, Sedgwick County 9-1-1 is a precious resource that is effective in saving lives and reducing damage to property when used correctly. Call 9-1-1 to report the following and only if you wish to be contacted by emergency personnel: a medical emergency; a fire; a crime; any activity that is harmful to a person, animal or property; and any suspicious activity that might result in harm to a person, animal or property; and

WHEREAS, Sedgwick County emergency telecommunicators are the first and most critical contact our citizens have with emergency services, with 98% of all calls answered in 15 seconds or less; and

WHEREAS, our emergency telecommunicators are calm, professional and even-tempered during highly charged, emotional situations, gathering critical information and providing helpful instructions while emergency responders are enroute; and

WHEREAS, emergency telecommunicators have contributed substantially to the apprehension of criminals, suppression of fires and treatment of patients by providing services to 30 local public safety agencies.

NOW, THEREFORE BE IT RESOLVED, that I, Tim Norton, chairman of the Board of Sedgwick County Commissioners, do hereby proclaim

**APRIL 2012 AS NATIONAL 9-1-1 EDUCATION MONTH and
April 8-14, 2012 AS NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK**

in recognition of the effort to educate all citizens of the importance and proper use of the 9-1-1 system, as well as honor the men and women whose diligence and professionalism help keep our county and citizens safe.

March 28, 2012