

**Budget Impact**  
**Call Center Specialist**  
**11/7/11 - 12/31/11**  
**12-Dec-11**

Position Number	Classification	Range	Salary	Benefits	Total
<b>Current:</b>					
20003134	Office Specialist	B115	\$ 3,613	\$ 1,307	\$ 4,920
<b>Proposed:</b>					
20003134	Call Center Specialist	B218	\$ 4,382	\$ 2,972	\$ 7,354
<b>Cost</b>					<b>\$ 2,434</b>

This budget impact is informational only and does not constitute an actual departmental impact.

Based on 2011 Compensation Plan

\* Planning information only

**Budget Impact**  
**Call Center Specialist**  
**1/1/12 - 12/31/12**  
**12-Dec-11**

Position Number	Classification	Range	Salary	Benefits	Total
<b>Current:</b>					
20003134	Office Specialist	B115	\$ 23,489	\$ 8,497	\$ 31,986
<b>Proposed:</b>					
20003134	Call Center Specailist	B218	\$ 28,486	\$ 19,320	\$ 47,806
<b>Cost</b>					<b>\$ 15,820</b>

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**Budget Impact**  
**Call Center Specialist**  
**11/1/11 - 12/31/11**  
**12-Dec-11**

Position Number	Classification	Range	Salary	Benefits	Total
<b>Current:</b>					
20001085	Patient Billing Represntative	B217	\$ 6,046	\$ 1,795	\$ 7,841
20003138	Office Specialist	B115	\$ 5,069	\$ 3,159	\$ 8,228
<b>Proposed:</b>					
20001085	Call Center Specialist	B218	\$ 6,288	\$ 1,836	\$ 8,124
20003138	Call Center Specialist	B218	\$ 5,273	\$ 3,202	\$ 8,475
<b>Cost</b>					<b>\$ 530</b>

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**Budget Impact**  
**Call Center Specialist**  
**1/1/12 - 12/31/11**  
**12-Dec-11**

Position Number	Classification	Range	Salary	Benefits	Total
<b>Current:</b>					
20001085	Patient Billing Represntative	B217	\$ 34,934	\$ 10,380	\$ 45,314
20003138	Office Specialist	B115	\$ 29,293	\$ 18,261	\$ 47,554
<b>Proposed:</b>					
20001085	Call Center Specialist	B218	\$ 36,331	\$ 10,609	\$ 46,940
20003138	Call Center Specialist	B218	\$ 30,465	\$ 18,505	\$ 48,970
<b>Cost</b>					<b>\$ 3,042</b>

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**Budget Impact**  
**Call Center Team Leader**  
**10/5/11 - 12/31/11**  
**12-Dec-11**

Position Number	Classification	Range	Salary	Benefits	Total
<b>Current:</b>					
20003135	Office Specialist	B115	\$ 6,563	\$ 2,238	\$ 8,801
<b>Proposed:</b>					
20003135	Call Center Team Leader	B220	\$ 8,229	\$ 2,514	\$ 10,743
<b>Cost</b>					<b>\$ 1,942</b>

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**Budget Impact**  
**Call Center Team Leader**  
**1/1/12 - 12/12/12**  
**12-Dec-11**

Position Number	Classification	Range	Salary	Benefits	Total
<b>Current:</b>					
20003135	Office Specialist	B115	\$ 26,252	\$ 8,951	\$ 35,203
<b>Proposed:</b>					
20003135	Call Center Team Leader	B220	\$ 32,920	\$ 10,056	\$ 42,976
<b>Cost</b>					<b>\$ 7,773</b>

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